

****Please Note:** This Schedule may be extended or revised from time to time – please confirm dates at the time of registration. Program Brochures available for download at www.thechangeforum.com or contact us as below...

PERSONAL MASTERY LEADING WITH EI EI

Successful leaders are set apart from the rest by their personal mastery and level of emotional intelligence. This 2-day clinic explores practical tools to help apply 7 key Practices of Emotional Intelligence to boost your leadership performance and bring out the best in others.

EI at Work EIW

Emotional Intelligence has a lot to do with raising levels of achievement, motivation, optimism, joy, goal-focus, purpose and performance and creating positive, productive work climates. This 1-day Staff seminar looks at key areas of working and relationships from an EI perspective.

LEADING THROUGH CONVERSATIONS CC

The calibre of your team's conversations determines the performance culture of your workplace. This 2-day practical clinic explores tools and approaches to apply 7 key principles for more powerful, penetrating and constructive conversations

	EI	EIW	ComL	CC	DD	FF	LtL	LLC	LTT	CLC
Brisbane	Feb 25-26 Apr 28-29 June 23-24 Sept 7-8 Nov 24-25	May 13 Aug 26 Nov 1	Apr 30 June 25 Aug 27 Nov 26	Mar 4-5 June 3-4 Oct 7-8	Mar 24-25 May 27-28 July 29-30 Oct 28-29	Feb 18-19 May 6-7 Sept 29-30	Apr 20-21 Nov 2-3	Mar 11-12 June 10-11 Aug 17-18	May 18-19 Oct 19-20	July 22-23
Toowoomba	July 20-21	Mar 16 Oct 26	Oct 27		May 10-11 Nov 29-30					
Hervey Bay	June 21-22				May 20-21					
Mackay	Apr 22-23 Sept 9-10	Feb 24	Aug 20		June 17-18					
Rockhampton	Mar 9-10 July 27-28 Oct 21-22	May 26 Nov 19		Jan 12-13 Oct 5-6	Apr 13-14 Nov 17-18	Sept 1-2	May 24-25	June 8-9	Aug 10-11	
Townsville	May 6-7 Nov 15-16	June 16			Apr 15-16 Sept 21-22	Aug 12-13	Sept 23-24		June 8-9	
Cairns	Mar 2-3 Nov 4-5	June 1	July 1		June 29-30					

FIRST-IN Fees Queensland		
GST Inc	2-day	1-day
Single 21 days+	\$594	\$396
3 people 21 days+	\$1695	\$1155
School & NFP	\$528	\$363

Other Special Offers may apply from time to time

Learning to LEAD CHANGE LLC

Learning how to lead change is a critical skill for successful leaders. This 2-day, down-to-earth, nuts-and-bolts program provides a good grounding in practical concepts, tools and frameworks to effectively initiate, design, plan, lead and monitor change and the critical practice areas and steps you need to know about.

Learning to LEAD LtL Laying Foundations

for Leadership focuses new and emerging leaders on underlying principles, frameworks and tools to adapt to contemporary learning-centred leadership roles and practices through application of Senge's Five Learning Disciplines.

LEADING THROUGH TEAMS LTT

Building better teams is the major mission of most leaders. This 2-day forum explores ways leaders can use the 5 foundations of effective teams to address team issues, concerns and difficulties with loads of practical team-building tips and tools leaders can use to help guide their teams.

Dealing with Difficult Discussions DD We all have to deal with situations we'd rather avoid. This 2-day conversational coaching master class provides tools and a step-by-step process to follow to successfully navigate confrontation and turn it into constructive conversation.

Fundamental Facilitation FF Facilitation is fundamental to effective group functioning – getting great results through good group process. *Fundamental Facilitation* is a 2-day practise-intensive clinic packed with up-to-date facilitation models, tools and techniques you can apply in a wide range of different group-working situations.

Compassionate LEADERSHIP ComL Most leaders are trained to expect business to come before benevolence. This advanced 2-day EI clinic explores what it means as a leader to resonate with others and introduces deep self-reflection techniques to mindfully cultivate empathy, compassion and connectivity.

Learning to be a COACHING LEADER CLC Coaching is a more effective and emotionally intelligent style for leaders who want to build the capacity of others. This 2-day 'hands-on' clinic provides tools and techniques to guide others and improve performance by taking more of a coaching approach to leadership.

This Schedule is for core public programs on offer during 2010. Other programs will be offered throughout the year as Special Events in these and other locations. All programs available In-house on request – contact us as below...

****PLEASE NOTE:** Dates are correct at time of publication but subject to change. **EARLY Registration Recommended.** For confirmation of dates, full program details, course Brochures and further information on our Learning-Centred Leadership Series, Coaching and Change Consulting services CONTACT: BILL CROPPER TEL: 07-4068 7591 or EMAIL: consult@thechangeforum.com WEB: www.thechangeforum.com